

## Our Purpose

To make it possible for people to attain a safe, secure and stable home.

## Our Vision

Everybody has a home and a place to build their future.

## Our Child Safe Commitment

At Anchor, we are committed to the safety and well-being of all children and young people participating in our programs and the welfare of the children in our care will always be our first priority. We aim to create a culturally safe and child friendly environment.

Anchor provides a child friendly play space while parents and carers access our services.

## Equality Statement

Anchor welcomes all individuals, irrespective of sex, race, ethnicity, culture, language, religion, marital status, disability, sexuality, gender or age.



## Acknowledgement of Country

Anchor acknowledges the Traditional Owners of the land and pays respect to their Elders, past and present.



## Housing and Support Services

Tel: 03 9760 6400

Email: [openingdoors@anchor.org.au](mailto:openingdoors@anchor.org.au)

Level 2, Building LA,  
Box Hill Institute Lakeside Campus  
Jarlo Drive, Lilydale VIC 3140

**Postal:** PO Box 103 Lilydale VIC 3140

## Opening Hours

Monday to Thursday 9.00am – 5.00pm

Friday 9.00am – 4.00pm



[anchor.org.au](http://anchor.org.au)

ABN 80 952 878 595



[facebook.com/AnchorIncorporated](https://facebook.com/AnchorIncorporated)

**Anchor**

Our community.  
Your **Anchor** point.



**Housing  
and  
Support  
Services**

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**Anchor**

Our community.  
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If you are experiencing homelessness, or are at risk of homelessness, **Anchor's Housing and Support Team** may be able to assist you.

Please call **9760 6400** to arrange an appointment. We are located at **Jarlo Drive, Lilydale.**

*Interpreter services can be arranged.*

### After Hours

For after hours assistance including weekends please call **1800 825 955**.

### Related Services

If you are experiencing family violence please contact **Safe Steps** on **1800 015 188**.




For emotional support please call **Lifeline** on **13 11 14**.

### Crisis Response

#### 'Opening Doors'

Anchor's Opening Doors is the first point of contact for people experiencing homelessness in the Shire of Yarra Ranges.

Opening Doors can:

-  Provide personalised information, advice and support
-  Refer to accommodation vacancies and other services
-  Refer to programs that may be able to provide rent in advance, bond loans and material aid.



### Support Services

Anchor's Housing and Support Services provide case management to assist individuals and families to explore accommodation options which may include private rental, transitional accommodation and long term public housing.

### Outreach

Anchor provides outreach services located in Healesville, Warburton and Yarra Junction for those who cannot attend our Lilydale Office.

**For all of our Crisis Response and Support Services, please contact:**

**Tel: 03 9760 6400**

**Email: [openingdoors@anchor.org.au](mailto:openingdoors@anchor.org.au)**



**Anchor is an independent community-based organisation supporting people experiencing homelessness in the Shire of the Yarra Ranges.**